

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL



0000144598

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone:

Priority: Respond Within Five Days

RECEIVED  
AZ CORP COMMISSION  
Fax DOCKET CONTROL  
2013 APR 30 AM 8 35

Opinion No. 2013 - 110435

Date: 4/29/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Henrietta G. Kirby

Account Name: Henrietta G. Kirby

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85139

is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\* OPPOSED \*\*\* W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 \*\*\* WATER/SEWER \*\*\*

I am a senior living on a fixed income and would like to ask ACC to please deny the request of Global Water to increase the base rate or to include the ICFA's in the base rate. This will create a financial burden for me. My water bill is always over \$100.00. In Mar 2013 it was \$113.00, 30 days latter it jumped to \$154.00. I do not change my routine. I pretty much use the same amount every month. Also the increase will increase the HOA assessment. A double whammy for me.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

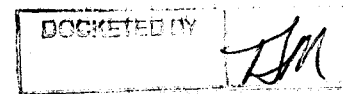
4/29

Emailed to the Phoenix ACC office for docketing.  
FILE CLOSED.

\*End of Comments\*

Arizona Corporation Commission  
DOCKETED

APR 30 2013



Date Completed: 4/29/2013

Opinion No. 2013 - 110435